



EVENT REFUND/CANCELLATION POLICY

Event Cancellation

The Yarmouth Chamber of Commerce reserves the right to cancel an event due to low enrollment or other circumstances which would make the event non-viable.

Should circumstances arise that result in the postponement of an event, YCC has the right to transfer registration to the same event at the new, future date. If the event results in cancellation, a full refund will be issued except where noted below.

Please note: Outdoor Events are considered 'Rain or Shine' and shall not be eligible for refunds.

Registration Cancellation by Participant

- Unless specifically stated on registration materials, the deadline to request a refund for your registration is 10 business days before the event.
- Registration cancellations requested prior to the deadline may be eligible to receive a refund less a \$15 service fee.
- Cancellations requested after the stated deadline will not be eligible for a refund.
- Refunds will not be available for registrants who choose not to attend an event.
- Cancellation requests will be accepted in writing only and must be received by the stated cancellation deadline.
- All refund requests must be made by the attendee or credit card holder.
- Refund requests must include the name of the attendee and/or transaction number.
- Refunds will be credited back to the original credit card used for payment.

These above policies apply to all YCC Events unless otherwise noted in the corresponding event materials. Please read all individual event information thoroughly.